

## **MTAC Focus Group Session Notes**

**Wednesday, July 29, 2020**

### **MAIL ENTRY & PAYMENT TECHNOLOGY**

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#### **SESSION 1: Flats (Wurman, Smith and Kliewer, MTAC Industry Leaders)**

##### **DISCUSSION TOPIC – Periodicals**

- Further discussion is needed on ability to delink, change, transfer or cancel permit linkage to EPS accounts. USPS will work with industry to understand functionality needs.

##### **DISCUSSION TOPIC – Marketing Mail/BPM**

- Need to identify solution to ensure release notes identify when IT/business owner will be impacted of changes in data file.

#### **SESSION 2: Letters (Wurman, Marinelli, Ruppel, MTAC INDUSTRY LEADERS)**

##### **DISCUSSION TOPIC – First Class**

- Discussion on how mail held for closed businesses due to COVID may impact undocumented pieces and cause spikes if returned to sender. Contingency plan outlines exception request process due to COVID issues to mitigate assessments as a result.

##### **DISCUSSION TOPIC – Marketing Mail/EPS**

- Industry requested to remove requirement for manifesting non-identical letters. Seamless is the solution for documenting non-identical piece information in lieu of a manifest or special postage payment system.

#### **SESSION 3: PACKAGES (Wurman, MEDEIROS, MTAC INDUSTRY LEADERS)**

##### **DISCUSSION TOPIC – Package Platform/Virtual Overlabel solution**

- Workgroup 182 will discuss the virtual over-label process with package platform.
- MEPT will collaborate with Operations and Finance.
- USPS to review performance issue on EPS report for DDU's that share a 5 Digit zip code and locale key.

**DISCUSSION TOPIC - EPS**

- Discussion to initiate a work group for EPS/IV to address report functionality, CRID level delegation and other topics as needed.
- Industry concern about eVS Analyst knowledge at HQ level on migration of eVS to EPS. Training was provided in spring by Kellie Painter and continues as needed.
- Release planned for August 30<sup>th</sup> to improve performance of EPS reporting.